

LEGACY ASSURANCE

Assuring families in obtaining the best prices on funeral arrangements and merchandise.

Living Membership Benefits:

- MeMD 24/7/365 Telehealth Benefit
- NationsHearing – Discounted Hearing Aids
- Pedors – Discounted Diabetic Apparel
- Discounted Prescription Card
- Living with Legacy App

Legacy Assurance is here to ensure families are taken care of, and not taken advantage of, at their time of need, and it's vital as a representative for Legacy Assurance that you communicate how important it is for members to reach out to us when a loved one has passed away. Legacy offers extensive benefits to our members. This month, we want to bring our **funeral service negotiation** and our **after-hours call center number** to your attention.

In accomplishing negotiations, it's very important to know we must be notified before the family signs a contract with the funeral home. Below is a list of items we will negotiate to provide the best price possible for the family.*

Traditional Burial

- Non-declinable basic service fee
- Removal/transfer of remains to funeral home
- Embalming
- Other preparation of the body
- Use of facilities/staff for viewing
- Use of facilities/staff for funeral ceremony
- Use of a hearse
- Use of a service car/van
- Basic memorial printed package
- Metal casket

Cremation

- Non-declinable basic service fee
- Removal/transfer of remains to funeral home
- Preparation of the body
- Use of facilities
- Basic memorial printed package
- Cremation Fee
- Cremation Casket
- Urn

We also have a call center available for families who have lost a loved one after hours. Families can contact us 855-548-2721, ext. 2021, 5PM-9AM Monday-Friday and 24/7 on the weekends. Once we are notified of the passing of the member, we will reach out to the family and start the claims process.*

Thank you for taking the time to explain the importance of these benefits to our members. Remember that you as a representative have access to these benefits as well.

Sincerely,
Catherine Conner
Director of Legacy Assurance

LEGACY
Assurance.

*Please note that Legacy Assurance will negotiate what is needed depending on the type of service, traditional burial, or cremation. This does not include the grave itself, opening and closing, the cost of a marker or monument, and the cost of items such as flowers and obituaries. The above list may change depending on the type of service chosen.

*Legacy Assurance and Senior Life Insurance Company are two separate and distinct entities.

* Please note that each claim is worked in the order received, and each family will be contacted in a timely manner.